

Privacy policy

The Lorenz Consultancy is committed to ensuring that your privacy is protected. This Privacy Policy explains how we use the information we collect about you, how you can instruct us if you prefer to limit the use of that information and procedures that we have in place to safeguard your privacy.

1 The information we collect and how we use it

When you register with our web site in order to receive our property search results we need to know your name, e-mail address, and contact telephone numbers, geographic areas in which you are interested and the size of your property requirement.

We gather this information to allow us to process your registration and provide you with the search research requested by you.

From time to time we may provide your information to our customer service agencies for research and analysis purposes so that we can monitor and improve the services we provide. We or our agents and sub-contractors may contact you by post, e-mail or telephone to ask you for your feedback and comments on our services.

On registration you may have indicated that you would prefer to be contacted by telephone or email and where possible we will abide by your requests. If you no longer wish to receive this information, please send an e-mail message headed unsubscribe to gp@thelorenzconsultancy.co.uk We may also provide your information to carefully selected third parties whose products or services we believe may be of interest to you. If you do not wish us to disclose your information in this way, please send an e-mail to gp@thelorenzconsultancy.co.uk

2. How we protect your information

The internet is not a secure medium. However we have put in place various security procedures as set out in this policy.

The Lorenz Consultancy takes the security and privacy of its customers' personal information extremely seriously. We have strict internal procedures, which cover the storage, access and disclosure of your information.

3. Sale of business

In the event that this business is sold or integrated with another business your details may be disclosed to our advisers and any prospective purchaser and their advisers and will be passed on to the new owners of the business.

4. Updating your details

If any of the information that you have provided to The Lorenz Consultancy changes, for example if you change your e-mail address, contact telephone number or name, please let us know the correct details by sending an e-mail to gp@thelorenzconsultancy.co.uk

5. Your consent

By submitting your information you consent to the use of that information as set out in this Policy. If we change our Privacy Policy we will post the changes on this page, and may place notices on other pages of the web site, so that you may be aware of the information we collect and how we use it at all times. We will also e-mail you should we make any changes so that you may consent to our use of your information in that way. Continued use of the service will signify that you agree to any such changes.

Because the Internet infrastructure is global the information you provide may be transferred to countries outside the European Economic Area that do not have similar data protection legislation during use as set out in this Policy. However, we have taken the steps outlined above to try to improve the security of your information.

6. How to contact The Lorenz Consultancy

We welcome your views about our web site and our Privacy Policy. If you would like to contact us with any queries or comments please send an e-mail to gp@thelorenzconsultancy.co.uk